









Optimization of Point-of-Sale

for Shopper,
Retailer
and Manufacturer



HISTORY

1972 est.

Independent Consulting
Company



TEAM

13 staffers

plus approx. 100 free-lancer in field service / interviews



PARTNERSHIP







Solution Partner
Bormann & Gordon
Unternehmensberatung

PROFILE

Bormann & Gordon



B&G Services

EXPLORATION OF SHOPPER POTENTIAL

Shopper Research & Loyalty Card Analysis



To explore shopper journey and behavior within the entire shopping process from pre-planning until purchase/non-purchase

QUANTIFY SALES / SHOPPER POTENTIAL

Controlled Store Test & Reason-Why



Real-life testing instore (on shelf/display) within controlled environment/conditions (NPD, Placement, Promotions)

CATEGORY MANAGEMENT / PERFECT STORE

QUANTIFY POS-POTENTIAL

POS-Audits via Mobile Research



Audit of POS-data / POS execution to identify potential on store/customer level (distribution, shelf placement, OOS, etc)

CATEGORY COMPETENCES





From pharmacies and drug via grocery to convenience

















RETAILER NETWORK



Abstract from our retailer network:





































BEVERAGE STORES











CONVENIENCE



DRUG STORES



DEPARTMENT STORES

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REASON WHY B & G?





Extensive Methodology-Know-How

→ Full-Service approach



Specialists for POS & Shopper Insights in FMCG



Lasting experience in shopperstudies and tests in all relevanten Food/Near-Food-categories



Benchmarks from other categories to bring results in a context

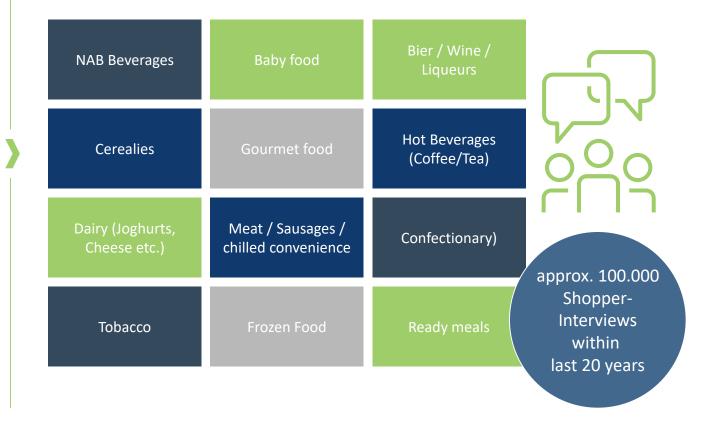


Consulting competence for Category Management and **Do-How** ensure holistic and realistic recommendations



High **Reputation within retail** ensures acceptance of results in retailer HQ (+ independent recruiting of stores via own network)

Examples for categories with shopper insights projects by B&G:







THANK YOU

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